

Technology Service Rates

In-Store Services*

Bring your system to us for professional service by our certified technicians.

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|---|------------------------|
| Basic PC Setup 50001-01 | \$59 ⁹⁹ |
| PC Tune-up (Includes interior & exterior cleaning, virus/spyware scan, hard drive diagnostic, o/s updates, written report) 50001-02 | \$49 ⁹⁹ |
| Memory Installation 50001-03 | \$29 ⁹⁹ |
| Peripheral Installation 50001-04 | \$39 ⁹⁹ /hr |
| Drive Installation 50001-05 | \$39 ⁹⁹ /hr |
| Basic Software installation 50001-06 | \$39 ⁹⁹ /hr |
| Data Backup & Transfer 50001-07 | \$79 ⁹⁹ /hr |
| Virus Detection & Removal 50001-08 | \$79 ⁹⁹ /hr |
| I/O Card installation (Includes network, audio, video, modem, USB, etc., cards) 50001-09 | \$39 ⁹⁹ |
| Basic O/S Installation (Includes updates) 50001-10 | \$79 ⁹⁹ /hr |
| Hourly Depot Rate (Minimum 1 hour charge, then 15 minute increments) 50000-00 | \$79 ⁹⁹ /hr |

*Certain restrictions apply. Additional parts and labour charges may apply. A minimum rate of \$39.99 will be charged for system, printer, copier, and other diagnostics. This amount will be applied to the total repair cost. Hourly On-Site for basic system includes troubleshooting, system restore, virus removal and wireless network set up. Rates as of March 1st 2009.

On-Site Services*

Let us service your technology needs at your convenience at your home or office.

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| Basic In Home (Delivery & Setup of one PC or Mac, monitor & two peripherals) 50003-00 | \$129 ⁹⁹ |
| Advanced In Home (Delivery & Setup of one PC or Mac, monitor, two peripherals, Connection to high speed internet and setup one email account) 50003-01 | \$149 ⁹⁹ |
| Wireless In Home (Delivery & Setup of one PC or Mac, monitor, two peripherals, Wireless router, one wireless adapter & setup one email account) 50003-00 | \$179 ⁹⁹ |
| Adding additional computers to wireless network 50003-01 | \$49 ⁹⁹ /hr |
| Network Wireless Setup (Installation & configuration of wireless router & adapter for Two computers) (Does not include hardware costs) 50003-02 | \$149 ⁹⁹ |
| Adding additional computers to wireless network 50003-01 | \$49 ⁹⁹ /hr |
| Hourly On-Site Basic Systems (Remote areas \$140 per hour) 12129-00 | \$120 ⁰⁰ /hr |
| Warranty Service Provider for: | |

We are not authorized to service all makes and models under warranty. Please consult one of our in-store technicians for details.



Authorized Service Provider

acer

COMPAQ

Canon

brother

KYOCERA

SAMSUNG



your service

We offer you A+ Certified Technicians, In-store 2-Hour Upgrade Installation, On-Site or Carry-In Service. Whatever your needs are we'll service you right.